

TO: Agency Telecommunication Coordinators

FROM: Frank Cavallaro, Manager  
Bureau of Communication and Computer Services

DATE: May 26, 1999

RE: Improved Audioconferencing Services

We are pleased to announce the availability of a new audioconferencing service called 1-877-SOI Conf. The new audioconferencing service is full-featured with dial-in and dial-out capability, cassette recording capability, subconferencing, and more. This new service will not affect Centrex conferencing features such as "three-way" or dialing "150" to include up to six conferees.

Attached is a reference packet which details the available conferencing features, scheduling options and a pricing sheet.

Coordinators and agency personnel who may be using the new audioconferencing service are encouraged to attend one of the following informational sessions:

**Springfield**

June 16, 1999  
LLCC Capital City Center  
130 W. Mason St., Room 203  
9-11 a.m. or 1-3 p.m.

**Chicago**

June 9, 1999  
James R. Thompson Center  
Room 8-033  
9-11 a.m. or 1-3 p.m.

During these sessions Ameritech will demonstrate audioconferencing features, offer tips for successful conferences, and explain the scheduling process.

If you have any questions regarding the new audioconferencing service or the informational sessions, please call Sarah Zerfas at (217) 524-2159.

Enclosures: Reference Packet  
Pricing Sheet

FC:dw

## State of Illinois Audioconferencing

<b>Service</b>	<b>Price</b>
<b>Automated Passcode Service</b>	
Meet Me	\$.09 Bridge/min
Toll-free Meet Me	\$.15 Total/min
<b>Operator Assisted Service</b>	
Meet Me	\$.17 Bridge/min
Toll-free Meet Me	\$.25 Total/min
Operator Dial Out	\$.25 Total.min

### OPTIONAL FEATURES

#### **Pre-Conference:**

ASAP Reservations	No Charge
Standing Reservation (Perm Call)	No Charge
Participant Phone Notification	\$1.65 per participant
Participant Fax Notification	\$1.65 per participant
Participant Email Notification	
If part of Internet reservation	No Charge
If part of phone or fax reservation	\$1.65 per participant
Broadcast Fax	\$.39 per min
Host Preference Database	No Charge
Fax Confirmation	No Charge
RSVP Line	\$110.00

#### **Conference (available during the conference call and with Operator Assisted Service only):**

Subconferencing	No Charge
Broadcast/Listen Only	No Charge
Electronic Polling	No Charge
Electronic Q&A	No Charge
Translations	Quoted on as needed basis
Communication Line	\$27.50

#### **Post-Conference:**

Transcription	\$55.00 per 15 min
Cassette Recording	\$16.50 per 90 min cassette
Post Conference Participant List	\$3.30
Digital Replay	\$.50 per min plus \$55 set-up fee
Time and Charges Report	\$5.50
Fax on Demand	\$.55 per min